

Autodesk Industry Collections

Frequently Asked Questions

This document answers your frequently asked questions about the upcoming introduction of the new Autodesk industry collections.

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Autodesk Industry Collections Overview

1.1 What is an industry collection?

An Autodesk industry collection is the most convenient and flexible way to access a wide selection of the most essential Autodesk software used in your industry. Subscriptions to these collections will be available for:

- Architecture, Engineering & Construction
- Product Design
- Media & Entertainment

1.2 What are the key benefits of subscribing to an Autodesk industry collection?

Autodesk industry collections provide you with the following benefits:

- Access to a wide selection of the most essential Autodesk software for your industry in a single collection that will evolve and get better over time
- Continuous access to the latest software releases and enhancements
- Flexible term lengths (monthly, quarterly, annual, multi-year)
- Both single-user (individual) and multi-user (shared) access offered
- Previous Version Rights
- Global Travel Rights
- Access to more cloud services
- Technical support
- Administrative tools

1.3 Which desktop software products and cloud services are in the industry collections*?

The following desktop software and cloud services are available in the industry collections:

Architecture, Engineering & Construction Collection		Product Design Collection		Media & Entertainment Collection	
Desktop	Cloud	Desktop	Cloud	Desktop	Cloud
AutoCAD	AutoCAD 360 Pro	AutoCAD	AutoCAD 360 Pro	Maya	Character Generator
AutoCAD Architecture	FormIt 360 Pro	AutoCAD Architecture	Fusion 360	Motionbuilder	ReCap 360 Pro
AutoCAD Civil 3D	InfraWorks 360	AutoCAD Electrical	ReCap 360 Pro	Mudbox	Rendering in A360
AutoCAD Electrical	Insight 360: Includes	AutoCAD Mechanical	Rendering in A360	3ds Max	Storage (25GB)
AutoCAD Map 3D	Energy Analysis for Revit	Factory Design Utilities	Storage (25GB)		
AutoCAD MEP	Lighting Analysis for Revit	Inventor Professional			
AutoCAD P&ID	Green Building Studio	Navisworks Manage			
AutoCAD Plant 3D	ReCap 360 Pro	Vault Basic			
AutoCAD Raster Design	Rendering in A360	3ds Max			
AutoCAD Utility Design	Structural Analysis for Revit				
Revit: Includes	Storage (25GB)				
Revit Architecture					
Revit MEP					
Revit Structure					
Navisworks Manage					
Vehicle Tracking					
3ds Max					

* The composition of industry collections may be subject to change from time to time at the discretion of Autodesk.

1.4 What if the product I need is not in my industry collection?

You can always subscribe to additional individual products in order to address your more specialised needs (i.e. Simulation, Data Management, etc.).

1.5 What are some of the differences between the industry collections and the Design & Creation Suites?

Industry collections provide a superior experience to that of the Design & Creation Suites in the following ways:

Greater Value - Industry collections provide you value that well exceeds the Premium Suites at a very competitive price point.

Continuous Improvement - Industry collections are designed to continuously evolve to provide access to new applications and cloud services to meet your changing business needs with improved workflows. By supporting the demands of your business as it changes, you will receive access to new technology when it becomes available, rather than waiting for a new product release once a year.

Greater Flexibility and Choice - Subscriptions to Industry collections will be available with single-user and multi-user access and the choice of different term lengths, giving you greater flexibility to choose the option that fits your business needs. Today, subscriptions to the Design & Creation Suites are available for single-user access only.

More Cloud Services - You will receive access to more cloud services than are currently available in the Design and Creation Suites, giving you more of an opportunity to leverage the computing power of the cloud.

In addition, when you subscribe to a collection with multi-user access, you will be able to grant shared access to cloud services, whereas with Suites, customers are limited to a single named user per cloud service.

Simplified Packaging - We have made it easier for you to determine which offering is right for you. Instead of evaluating a multitude of Suites and then having to select standard, premium or ultimate tiers, all of your most essential software tools are in one of three industry collections:

- Architecture, Engineering & Construction Collection
- Product Design Collection
- Media & Entertainment Collection

Pricing and Availability

2.1 What will an industry collection cost?

Sample pricing for industry collections can be found on Autodesk.co.uk. For final pricing, please contact your [Autodesk Authorised Reseller](#) or Autodesk Sales Representative.

2.2 When will the industry collections be available?

The Autodesk industry collections will be available via a subscription, worldwide on **1 August 2016**.

2.3 How will I be able to subscribe to an Autodesk industry collection?

See table below on the subscription options and where to subscribe to a collection.

	Autodesk Reseller		Autodesk E-Store
	single-user access	multi-user access	single-user access
Monthly (1 month)			✓
Quarterly (3 months)	✓		
Annual (12 months)	✓	✓	✓
Multi-year (2 or 3 years)	✓	✓	✓

2.4 What are my options between now and when industry collections are available?

Until industry collections are available, we suggest you consider the following options:

Subscription to a Design & Creation Suite or Individual Product

Annual or multi-year subscription

Subscribe with confidence to an annual or multi-year subscription of a Design & Creation Suite and have the flexibility to switch to an industry collections subscription later on. See the section on [Switching Your Subscription](#) for more details.

Monthly or quarterly subscription

Get a short-term subscription to support your needs between now and the time Collections are available, and then simply subscribe to an industry collection any time after 1 August 2016.

Perpetual licence with a maintenance plan to a Design & Creation Suite

Perpetual licences of the Design & Creation Suites will be available for purchase (in most geographies) until 31 July 2016. Customers who have a perpetual licence on a maintenance plan after 31 July 2016 will have the option to renew their maintenance plan for as long as they wish.

2.5 What licensing options will be available for the industry collections?

Autodesk offers the following options, allowing you to choose a solution that best fits your needs.

	Single-user Access Licences that are assigned to a single user and cannot be shared	Multi-user Access Licences that can be shared on a network server
Type of User	Individual	Team
Shared Licence	No	Yes

Switching Your Subscription

3.1 Will I be able to switch my subscription to an industry collection subscription?

Yes. Autodesk will provide a convenient way for you to switch your existing subscription(s) to an industry collection.

3.2 Will I be able to switch to industry collections during my subscription?

Yes. In October 2016, you will be able to switch during your current subscription term.

3.3 What options will I have if I want to switch to an industry collection?

Autodesk plans on providing a convenient way for you to switch your annual or multi-year [2 or 3-year] subscription during your current subscription for the following:

From:	To:
Individual Product	Industry Collection
Design & Creation Suite	Industry Collection

More details on switching subscriptions will be shared as the information becomes available.

3.4 Will I be able switch from a perpetual licence on a maintenance plan to an industry collection?

No. Switching from a perpetual licence on a maintenance plan will not be available until a later time.

3.5 How much will I pay to switch?

You can switch from a premium or ultimate Design & Creation Suite to an industry collection for free* for the remainder of your current subscription term. Otherwise, you will only pay the approximate price difference between the two subscriptions, prorated for the time remaining in the subscription term.

*Exception: AutoCAD Design Suite premium/ultimate

Use & Support

4.1 Do I need to download the entire industry collection?

No. You do not need to download the entire industry collection. Pick and choose the individual products that you want to use from within the collection, then download and install what you want, whenever you like.

4.2 Will I need an Internet connection to install and activate an industry collection?

An Internet connection is required for initial download from Autodesk Account and activation of all industry collection subscriptions.

4.3 Will I need an Internet connection to use an industry collection?

The table below outlines the Internet connection requirements for an industry collection, depending on the type of software or service you have chosen to use.

Desktop Software with:		Cloud Services
single-user access	multi-user access	
Users need to connect to the Internet at least once every 30 days after initial activation	Internet access not required	An Internet connection is always required in order to access cloud services

4.4 What options are available if I have limited or no Internet access?

If you have limited internet availability, consider subscribing to an industry collection with multi-user access. This option does not require internet access as it provides licensing hosted and activated from a network licence server. See [Network Licence Administration](#) for more detailed information.

4.5 Can I log into any computer and use an industry collection?

Yes. You can log on to any computer owned or leased by the subscriber provided the Industry Collection software is installed.

4.6 Can an industry collection installed on a single computer be used by more than one person?

Yes. Multiple users can log on (provided they are using their own unique User ID) and use an Industry Collection from a single computer as their subscription follows them, not their computer. While a single computer can be shared to use an Industry Collection, subscriptions logins are unique to each subscriber and are not to be shared between users.

4.7 Will I have rights to previous versions of the software in an industry collection?

Yes. You can expect to have access to all eligible previous versions of the individual products contained within your industry collection. More details about [Previous Version Rights](#).

4.8 What kind of support benefits can I expect with an industry collection?

Industry collections will come with the similar support benefits we currently offer. Learn more about [Autodesk Support Options](#).

Software Management

5.1 Can I co-term industry collections with other subscriptions or maintenance plans?

Yes. Your new industry collection subscription contract can be pro-rated to align to an existing contract's end date. The option to co-term is available only through an Autodesk Reseller and is not available through the Autodesk E-Store (online).

5.2 Can licences be shared?

Yes. If you need to enable users to share licences, select the multi-user access option when subscribing. For more information on single-user and multi-user access options, see [question 2.5](#).

5.3 Do I need to assign users to use an industry collection?

The need to assign named users depends on the access type you have selected.

User Assignment	Single-user Access	Multi-user Access
Required for:		
Desktop Software	Yes	No
Cloud Services	Yes	Yes

Learn more on [User Management & Permissions](#).

5.4 How many users can we assign to cloud services if we have multi-user access?

Three (3) named users can be assigned to each of the cloud services available in your industry collection with multi-user access.

5.5 What are cloud credits?

Cloud credits are the unit of measurement required to perform certain tasks, such as creating a rendering or running a simulation in a cloud environment using Autodesk cloud services. [Learn more about cloud credits](#).

5.6 Can I use my existing network licence environment and tools?

Yes. You will be able to leverage your existing network licence environment and tools. No new servers or network licence management tools are required.

5.7 Will software updates be installed automatically?

No. While the Autodesk desktop app notifies you when a new update is available from Autodesk, you retain control of which software updates you choose to roll out, to whom and when.

Government

6.1 Will industry collections be available for Government customers?

Yes. Industry collections will be available to Government customers.

Education

7.1 Will industry collections be available for Education customers?

Industry collections are only for commercial customers. However, qualified academic institutions, students and educators have free access to Educational Licences of the same software available within an industry collection. For more information, please visit <http://www.autodesk.com/education/free-software/all>.

Trial Information

8.1 Where can I get a trial of products available in an industry collection?

You can try any of the products that will be available within an industry collection today.

Simply go to the [Product Trials Page](#) on Autodesk.com and select the product you are interested in to download a free trial.